



Certificate no: UC-d3578b72-b18a-43c0-9913-b21bc0dbfd45

Certificate url: [ude.my/UC-d3578b72-b18a-43c0-9913-b21bc0dbfd45](https://ude.my/UC-d3578b72-b18a-43c0-9913-b21bc0dbfd45)

Reference Number: 0004

## CERTIFICATE OF COMPLETION

# Service Design for the Real World: A Practical Introduction

Instructors **Patrick Bach (He/Him), Chelsea Omel (she/her), Markus Grupp (he/him)**

**Cátia Alves**

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Length **7 total hours**